

Ref: (69) CRM/1/2024

24 January 2024

To whom it may concern,

INCREASE OF SALES & SERVICES TAX TO 8%: EFFECTIVE 1st MARCH 2024

Please be informed that **commencing from 1 March 2024**, the rate of **Service Tax** under the Service Tax 2018 is **increased from 6% to 8%**. This has been announced by the Royal Malaysia Customs Department, and is **applicable to all of CRM's taxable services** (eg: study budget management fees, legal review, etc).

2. Following this announcement, all parties are advised to engage with the CRM Legal team (legal@clinicalresearch.my) and Finance team (yauyh@clinicalresearch.my) **immediately** respectively to ensure study budget and relevant payments made effective 1 March 2024 would be reflecting the new SST rate.

3. For more information pertaining to the announcement by Royal Malaysian Customs Department, please head to <https://mysst.customs.gov.my/>. In addition, we have enclosed with this letter **Frequently Asked Questions (FAQ)** to facilitate your inquiries.

We thank you for your continuous support.

Yours sincerely,

CLINICAL RESEARCH MALAYSIA



DR AKHMAL YUSOF

Chief Executive Officer (CEO)